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| ***Scenario –*** For example, new SCP application when BSG/BSF has been paid previously. Or simply number the scenario. | ***Are there any improvements in either the guidance or anything that was unclear?:*** For example,. As an advisor it is unclear what they are eligible for/There was an error that did not allow me to continue the process.  Please feel free to add screenshots for context when required. | ***What suggestions would you make to improve this process?:* For example,** Include the link to qualifying benefits. Please also feel free to insert comments directly to the guidance an send this to one of the Model Office Team. |
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